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Subject: 10-21st LACCoD Meeting - ASI Monthly Report for the Meeting held on 9-29-2015

As usual there was a closed session, as this is the normal course of events, however September's closed session lasted nearly an hour longer than usual. There was no reportable action that took place during the closed session. Once we transferred to the Board Room, there was practically no one in the audience except for the usual members of Metro and Access staff and only a hand full of the public. The Board of Directors Election of Officers took place, and the same Officers were re-elected for a third term, which are Doran Barnes, Chair, Deloris Nason, Vice Chair, Theresa DeVera, Secretary and Martin Gombert, Treasurer.

The agenda items were addressed as follows:

3. There was no Public Comment for Closed session Items.
5. There was no September Superior Service Award, as the person wasn't able to attend the September meeting.
6. Approval of the August 24<sup>th</sup> Minutes.
7. Ex-Officio Board Member Report, CAC Chair, Chaplin Dov Cohen, did not make a report because of no meeting in September. No report from TPAC as the Chair, wasn't at the Board Meeting.
8. There was one General Public Comment, from a rider who said that he had been receiving late rides, arriving over an hour late on several occasions, for the last 45 days and not treated with respect by drivers or staff. He has also left calls with Supervisors and found them to be unresponsive.
9. There were seven items on the Consent Calendar: a) Consideration to Appoint Community Advisory Committee (CAC) Members and Amend By-Laws; b) Consideration to Approve Reappointment of Transportation Professionals Advisory Committee (TPAC) Members; c) Consideration to Extend Term and Increase Funds - Telephone Maintenance and Services Contract; d) Consideration to Renew Agency Insurance Policies for Fiscal Year 2015/16; e) Consideration to Amend Scope of Work Santa Clarita Service Provider Contract; f) Consideration to Extend Term Mobility Device and Marking Contract and g)

Consideration to Authorize the Purchase of up to 50 Vehicles for Paratransit Service. All of the items were approved with no discussion.

10. A discussion about the Executive Directors Compensation package was made and it was agreed by the Board to follow the recommendation made by the Compensation Committee for an increase.
11. A five year Strategic Plan for Access was discussed, and how to best meet the demands as the baby boomers age, which will put more pressure on the paratransit system. This will be the topic of a Board Retreat which will be held early in November.
12. A discussion was opened concerning the contract of the CARE Evaluators, the organization that determines the eligibility of Access's ridership. It was agreed to extend the contract to June 30, 2016.
13. There was a discussion to explore the feasibility of participating in the LA County Medi-Cal program to receive funds for transporting people receiving Medi-Cal benefits. This item was received and filed.
14. Routing Presentation, this was requested by me, because of driver and passenger remarks over the years that I have been a rider. It was brought to a head one day when I was about to be dropped off, when I heard my shared rider ask why he had to return back downtown with the van to pick-up someone else, when his destination was just south of LAX in El Segundo, maybe 10 or 15 minutes from my home in the opposite direction. This made no sense to me, the driver or the passenger. Rogelio Gomez, presented this item and said that once the reservationist takes a request it is processed via a computer program that routes the entire request, times and routes the van according to traffic conditions. Back to my ride for a moment, the van driver only had three minutes to return down town to pick up her passenger which was 4 or 5 miles away, and this was during rush hour.
15. Status update on Metro's Review of Access Services was given by Mathew Avancena, Manager of Planning and Coordination, reported that nine out of thirteen had been met.
16. Executive Director's Report, Ms. Verrinder began her report by informing everyone there, that the on-time performance was running below standard. Two factors were the cause, a) September being the start of school, and b) the recruitment of drivers due to the state wide minimum wage increase. She also that as of September 25<sup>th</sup> there were 193 comments submitted to the Federal Register Docket with one set of comments that contained over 150 signatures and out of the 193 comments 153 were in support of the fare, and 26 were against the fare proposal, but then she said that none of the individuals were from Los Angeles County.